Work of the Driver and Vehicle Licensing Agency

Regular evidence sessions

This is a one-off oral evidence session examining reports of backlogs in the processing of paper applications at the Driver and Vehicle Licensing Agency (DVLA).

Likely subjects for discussion include:

1. The backlog in processing paper applications for drivers' licences and vehicle registrations submitted to the DVLA

2. Steps the DVLA are taking to process the reported backlog

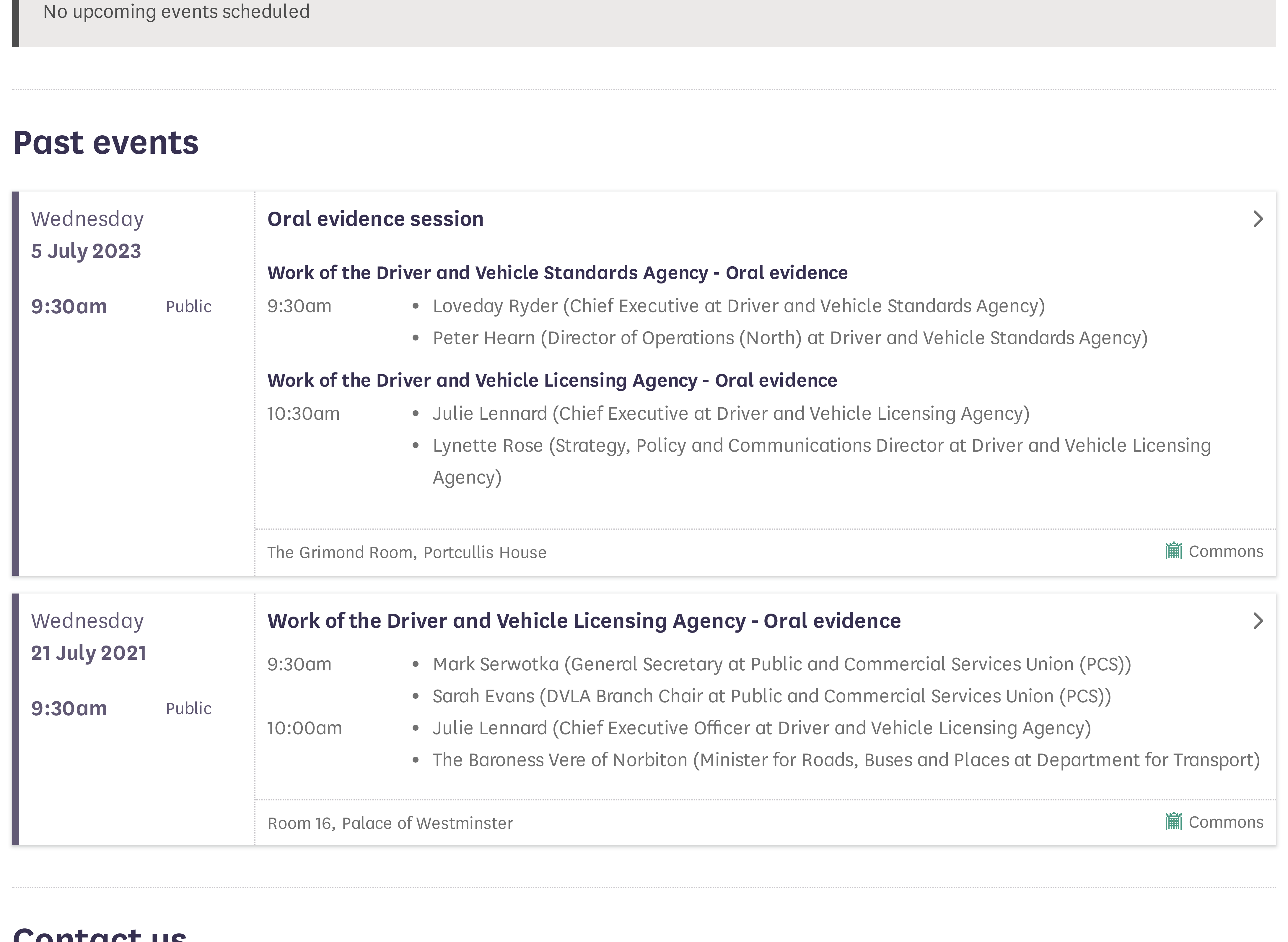
3. How the DVLA is delivering against the customer-centric strategic goals in its 2021-22 Business Plan

Upcoming events

View all events

Upcoming events

No upcoming events scheduled



Past events

Wednesday 5 July 2023

9:30am Public

Oral evidence session

Work of the Driver and Vehicle Standards Agency - Oral evidence

9:30am
- Loveday Ryder (Chief Executive at Driver and Vehicle Standards Agency)
- Peter Hearn (Director of Operations (North) at Driver and Vehicle Standards Agency)

Work of the Driver and Vehicle Licensing Agency - Oral evidence

10:30am
- Julie Lennard (Chief Executive at Driver and Vehicle Licensing Agency)
- Lynette Rose (Strategy, Policy and Communications Director at Driver and Vehicle Licensing Agency)

The Grimond Room, Portcullis House — Commons

Wednesday 21 July 2021

9:30am Public

Work of the Driver and Vehicle Licensing Agency - Oral evidence

9:30am
- Mark Serwotka (General Secretary at Public and Commercial Services Union (PCS))
- Sarah Evans (DVLA Branch Chair at Public and Commercial Services Union (PCS))

10:00am
- Julie Lennard (Chief Executive Officer at Driver and Vehicle Licensing Agency)
- The Baroness Vere of Norbiton (Minister for Roads, Buses and Places at Department for Transport)

Room 16, Palace of Westminster — Commons

Contact us

Please note: The Transport Committee examines policy issues relating to the Department for Transport and its associated bodies. It is unable to investigate, or adjudicate on, individual cases.

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